

HAMILTON YOGA - TERMS & CONDITIONS

By purchasing a pass or renewing a membership, you agree to the following terms and conditions.

Adjustments and Consent

The teacher will at times circulate the room and offer highly skilled adjustments where appropriate. Adjustments are a great privilege in Iyengar yoga and are executed with the utmost respect. Teachers may choose the best way to direct you in class and opt for physical touch additionally to demonstrations or verbal explanations to guide you safely in the practice of asanas. With your attendance, you give consent to be physically adjusted unless a preference is clearly communicated beforehand.

Registration and Medical Declaration Form

All students are required to complete a registration form from the commencement of their participation in classes at Hamilton Yoga. Contact details and a medical declaration form are to be filled out and signed. Should any injuries or medical issues arise after completing this form your teacher must be notified before you attend classes. Please feel free to call or email us to discuss.

Use of Contact Information

Your contact information is used exclusively for the business entity of Hamilton Yoga. By creating an account on our booking platform your email address is automatically added to our contact list which is used to distribute our newsletters. You can unsubscribe from this list by following the link in a newsletter or inform us about your preferences otherwise.

Cancellations, Credits & Refunds

Class attendance must be cancelled a minimum of 2 hours prior to a scheduled class booking. Classes cancelled less than 2 hours before class start time will not be credited unless under exceptional circumstances.

Credits and refunds will only be given under circumstances such as Injury or illness that prevent participation in class, family crisis or bereavement. Requests for refund must be made within 7 days of cessation of attendance. Refunds of offers and passes may incur an administration fee. Refunds are at the discretion of Hamilton Yoga management.

Pausing of Membership

Memberships can be paused under the following conditions:

Students must give notice a minimum of 48 hours prior to the autopay direct debit date, to avoid the scheduled payment proceeding. Notification given on the autopay date will result in payment proceeding however classes may be credited to the end of the contract. Please indicate the time frame of the intended pause and a restart date. The maximum period to pause a membership is 3 months. After 3 months the membership may be cancelled at the discretion of management.

Cancellation of Membership

Memberships may be cancelled at any time. Students must give notice a minimum of 48 hours prior to the autopay direct debit date, to avoid the scheduled payment proceeding. Management reserves the right to cancel memberships at any time. Memberships are not transferrable.

Missed Classes / Catch-up classes

For memberships, missed classes might be caught up within the monthly payment cycle. Classes cannot be caught-up from another payment period. Please use the “pause your membership” option without extra charge.

For intensives, missed classes may be caught up at any other class of the same or lower level within the term break.